

WHAT IS CLAIMED IS:

1. A method for supporting communications comprising:
establishing a packet-based audio communication link with a remote device;
informing a local computing device of the audio communication link;
5 receiving a message from the local computing device, the message requesting
identification of enhanced media capabilities associated with the remote device;
tunneling the message in the audio communication link to the remote device;
receiving a tunneled response in the audio communication link from the
remote device, the response identifying the enhanced media capabilities associated
10 with the remote device; and
forwarding the response to the local computing device.
2. The method of Claim 1, further comprising:
determining, at the local computing device, whether the enhanced media
15 capabilities associated with the remote device include a particular enhanced media
capability; and
communicating enhanced media packets to the remote device in response to
determining that the enhanced media capabilities associated with the remote device
include the particular enhanced media capability.
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3. The method of Claim 2, wherein the particular enhanced media
capability is a video capability, the enhanced media packets are video packets, and
communicating the enhanced media packets to the remote device comprises tunneling
the video packets in the audio communication link to the remote device.
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4. The method of Claim 2, wherein the particular enhanced media
capability is a video capability, the enhanced media packets are video packets, and
communicating the enhanced media packets to the remote device comprises
communicating the video packets in a second communication link to the remote
30 device.

5. The method of Claim 2, further comprising receiving enhanced media packets from the remote device and automatically displaying, at the computing device, at least one enhanced media window in response to receiving the enhanced media packets from the remote device.

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6. The method of Claim 2, wherein the particular enhanced media capability is an instant-messaging capability, the enhanced media packets are instant-messaging packets, and communicating the enhanced media packets to the remote device comprises tunneling the instant-messaging packets in the audio communication link to the remote device.

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7. The method of Claim 1, wherein the audio communication link uses Real-time Transport Protocol (RTP).

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8. The method of Claim 2, further comprising:
halting communications on the audio communication link; and
informing the local computing device of the halting of communications on of the audio communication link.

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9. The method of Claim 8, wherein halting communications on the audio communication link occurs after receiving an instruction from a user, the instruction selected from a plurality of options comprising hold, transfer, and mute.

10. A system supporting communications comprising:
a packet-based telephony device operable to establish an audio communication link with a remote device; and
a local computing device coupled to the telephony device;
5 wherein the telephony device is further operable to inform the local computing device of the audio communication link, to receive a message from the local computing device, the message requesting identification of enhanced media capabilities associated with the remote device, to tunnel the message in the audio communication link to the remote device, to receive a tunneled response in the audio
10 communication link from the remote device, the response identifying the enhanced media capabilities associated with the remote device, and to forward the response to the local computing device.

11. The system of Claim 10, wherein the computing device is further
15 operable to generate the message, to receive the response, to determine whether the enhanced media capabilities associated with the remote device include a particular enhanced media capability, and to communicate enhanced media packets to the remote device in response to determining that the enhanced media capabilities associated with the remote device include the particular enhanced media capability.

20 12. The system of Claim 11, wherein the particular enhanced media capability is a video capability, the enhanced media packets are video packets, and communicating the enhanced media packets to the remote device comprises tunneling the video packets in the audio communication link to the remote device.

25 13. The system of Claim 11, wherein the particular enhanced media capability is a video capability, the enhanced media packets are video packets, and communicating the enhanced media packets to the remote device comprises communicating the video packets in a second communication link to the remote
30 device.

14. The system of Claim 11, wherein the telephony device is further operable to receive enhanced media packets from the remote device and the computing device is further operable to automatically display at least one enhanced media window in response to receiving the enhanced media packets from the remote
5 device.

15. The system of Claim 11, wherein the particular enhanced media capability is an instant-messaging capability, the enhanced media packets are instant-messaging packets, and communicating the enhanced media packets to the remote
10 device comprises tunneling the instant-messaging packets in the audio communication link to the remote device.

16. The system of Claim 10, wherein the audio communication link uses Real-time Transport Protocol (RTP).
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17. The system of Claim 11, wherein the telephony device is further operable to halt communications on the audio communication link and to inform the local computing device of the halting of communications on of the audio communication link.
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18. The method of Claim 17, wherein halting communications on the audio communication link occurs after receiving an instruction from a user, the instruction selected from a plurality of options comprising hold, transfer, and mute.

19. An apparatus supporting communications comprising:

an interface operable to couple to a local computing device and a packet network; and

a controller coupled to the interface, the controller operable to establish a
5 packet-based audio communication link with a remote device, to inform the local
computing device of the audio communication link, to receive a message from the
local computing device, the message requesting identification of enhanced media
capabilities associated with the remote device, to tunnel the message in the audio
communication link to the remote device, to receive a tunneled response in the audio
10 communication link from the remote device, the response identifying the enhanced
media capabilities associated with the remote device, and to forward the response to
the local computing device.

20. The apparatus of Claim 19, wherein the controller is further operable to
15 tunnel enhanced media packets between the local computing device and the remote
device in the audio communication link.

21. The apparatus of Claim 19, further comprising:

a user interface operable to receive an instruction from a user, the instruction
20 selected from a plurality of options comprising hold, transfer, and mute; and wherein
the controller is further operable to halt communications on the audio
communication link in response to the instruction and to inform the local computing
device of the halting of communications on of the audio communication link.

22. An apparatus supporting communications comprising:
an interface operable to couple to a packet-based telephony device; and
a processor coupled to the interface, the processor operable to receive a
message from the telephony device identifying an audio communication link
5 associating the telephony device with a remote device, to generate a request for
identification of enhanced media capabilities associated with the remote device, to
receive a response identifying the enhanced media capabilities associated with the
remote device, to determine whether the enhanced media capabilities associated with
the remote device include a particular enhanced media capability, and to communicate
10 enhanced media packets to the remote device in response to determining that the
enhanced media capabilities associated with the remote device include the particular
enhanced media capability.

23. The apparatus of Claim 22, wherein the processor is further operable to
15 determine whether the enhanced media capabilities associated with the remote device
include a particular enhanced media capability and to communicate enhanced media
packets to the remote device in response to determining that the enhanced media
capabilities associated with the remote device include the particular enhanced media
capability.

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24. The apparatus of Claim 23, wherein the particular enhanced media
capability is a video capability, the enhanced media packets are video packets, and
communicating the enhanced media packets to the remote device comprises tunneling
the video packets in the audio communication link to the remote device.

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25. The apparatus of Claim 23, wherein the particular enhanced media
capability is a video capability, the enhanced media packets are video packets, and
communicating the enhanced media packets to the remote device comprises
communicating the video packets in a second communication link to the remote
30 device.

26. The apparatus of Claim 23, further comprising:
a user interface operable to display images; and wherein
the processor is further operable to receive enhanced media packets from the
remote device and to automatically display at least one enhanced media window using
5 the user interface in response to receiving the enhanced media packets from the
remote device.

27. A method for supporting communications comprising:
- associating a packet-based telephony device with a computing device;
- determining media capabilities associated with the packet-based telephony device;
- 5 determining enhanced media capabilities associated with the computing device;
- aggregating the media capabilities associated with the packet-based telephony device and the enhanced media capabilities associated with the computing device; and
- registering the aggregating media capabilities with a call manager, the call
- 10 manager operable to associate the aggregated media capabilities with the packet-based telephony device.
28. The method of Claim 27, further comprising establishing an audio communication link between the telephony device and a remote device using the call
- 15 manager, the audio communication link supporting transmission of audio packets and embedded packets.

29. A system for supporting communications comprising:

a computing device operable to determine a first set of enhanced media capabilities associated with the computing device and to generate a message identifying the first set;

5 a packet-based telephony device coupled to the computing device and operable to receive the message, to determine a second set of media capabilities associated with the telephony device, to aggregate the first set and the second set into an aggregated set of media capabilities, and to communicate the aggregated set to a call manager; and

10 the call manager operable to associate the aggregated media capabilities with the packet-based telephony device.

30. The system of Claim 29, wherein the call manager is further operable to establish an audio communication link between the telephony device and a remote device, the audio communication link supporting transmission of audio packets and
15 embedded packets.

31. The system of Claim 30, wherein:

the telephony device is further operable to tunnel a query in the audio
20 communication link to the remote device, the query requesting identification of a remote set of media capabilities associated with the remote device, to receive a tunneled response to the query in the audio communication link, the response identifying the remote set of media capabilities, to forward the response to the computing device; and

25 the computing device is further operable to generate the query, to receive the response, to determine whether the remote set of media capabilities includes a particular enhanced media capability, and to communicate enhanced media packets to the remote device in response to determining that the remote set of media capabilities includes the particular enhanced media capability.

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32. The system of Claim 30, wherein the particular enhanced media capability is a video capability, the enhanced media packets are video packets, and communicating the enhanced media packets to the remote device comprises tunneling the video packets in the audio communication link to the remote device.

33. A system supporting communications comprising:
- a packet-based telephony device operable to establish an audio communication link with a remote device; and
- a local computing device coupled to the telephony device;
- 5 wherein the telephony device is further operable to receive a tunneled message in the audio communication link from the remote device, the message requesting identification of enhanced media capabilities associated with the local computing device, to forward the message to the local computing device, to receive a response from the local computing device, the response identifying the enhanced media
- 10 capabilities associated with the local computing device, and to tunnel the response in the audio communication link to the remote device; and
- wherein the computing device is further operable to receive the message, to generate the response, to receive enhanced media packets from the remote device, and to automatically display at least one enhanced media window in response to receiving
- 15 the enhanced media packets from the remote device.
34. The system of Claim 33, wherein the enhanced media packets are video packets and the enhanced media window displays video images.

35. Logic for supporting communications, the logic encoded in media and operable when executed to:

- establish a packet-based audio communication link with a remote device;
- inform a local computing device of the audio communication link;
- 5 receive a message from the local computing device, the message requesting identification of enhanced media capabilities associated with the remote device;
- tunnel the message in the audio communication link to the remote device;
- receive a tunneled response in the audio communication link from the remote device, the response identifying the enhanced media capabilities associated with the
- 10 remote device; and
- forward the response to the local computing device.

36. The logic of Claim 35, further operable when executed to:
determine, at the local computing device, whether the enhanced media
15 capabilities associated with the remote device include a particular enhanced media capability; and

communicate enhanced media packets to the remote device in response to determining that the enhanced media capabilities associated with the remote device include the particular enhanced media capability.

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37. The logic of Claim 36, wherein the particular enhanced media capability is a video capability, the enhanced media packets are video packets, and communicating the enhanced media packets to the remote device comprises tunneling the video packets in the audio communication link to the remote device.

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38. The logic of Claim 36, wherein the particular enhanced media capability is a video capability, the enhanced media packets are video packets, and communicating the enhanced media packets to the remote device comprises communicating the video packets in a second communication link to the remote
30 device.

39. A device for supporting communications comprising:

means for establishing a packet-based audio communication link with a remote device;

5 means for informing a local computing device of the audio communication link;

means for receiving a message from the local computing device, the message requesting identification of enhanced media capabilities associated with the remote device;

10 means for tunneling the message in the audio communication link to the remote device;

means for receiving a tunneled response in the audio communication link from the remote device, the response identifying the enhanced media capabilities associated with the remote device; and

15 means for forwarding the response to the local computing device.